Application No. Applicant(s) 09/467,994 YOUNG, BRUCE A. Interview Summary Examiner Art Unit 3621 Daniel L. Greene All participants (applicant, applicant's representative, PTO personnel): (3)_____. Daniel L. Greene. (4)_____. (2) Chris Maier. Date of Interview: 15 January 2005. Type: a) ☐ Telephonic b) ☐ Video Conference c) Personal [copy given to: 1) applicant 2) applicant's representative Exhibit shown or demonstration conducted: d) Yes e) No. If Yes, brief description: _____. Claim(s) discussed: 35. Identification of prior art discussed: . . Agreement with respect to the claims f) was reached. g) was not reached. hSubstance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Mr Maier directed the Examiner to two places, page 6, lines 15-20 and page 8, lines 16-18, in the Specifications that support wherein a transaction identifier electronically notifies the return center that the pre-paid package is being returned to the return center and wherein the return center receives product tracking information when the product is shipped. (A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.) THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN ONE MONTH FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet. Examiner Note: You must sign this form unless it is an Examiner's signature, if required Attachment to a signed Office action.

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